



Orange County Community Action Low-Income Home Energy Assistance Program (LIHEAP)



LIHEAP is a federally-funded program, providing financial assistance to low-income households in meeting the costs of home heating and cooling for Orange County residents.

To be eligible for LIHEAP, household income may not exceed 150% of the federal poverty level. This represents a gross income of \$19,140 per year for a household of one and \$39,300 per year for a household of four.

Starting Tuesday, September 8, 2020 clients will be able to submit online applications Monday through Wednesday from 8:00 a.m. to 12:00 p.m. Clients may request a written application mailed out to them if needed. They can request it by calling LIHEAP at (407) 836-7429. Phone lines are open from 8:30 a.m. until 12:00 p.m. Monday to Friday. Note - currently there are no face to face interviews due to COVID-19

This Low-Income Home Energy Assistance Program is supported by the Florida Department of Economic Opportunity of the U. S. Department of Health and Human Services as a part of an award totaling \$7,535,512 with an additional 11% financed from Orange County Government.

Required Documents to apply for assistance:

- Current photo identification of applicant
- Proof of Social Security Numbers for all household members (preferred Social Security Cards)
- Proof of income for all household members
- Current utility bill
- Current Utility Reimbursement information for Section 8 and/or Public Housing

CARES- Act Funding

Eligible LIHEAP clients can receive multiple benefits up to \$2,000.00 year-round or through August 31, 2021 (subject to availability of funds).

LIHEAP Home Energy Credit

One benefit per calendar year:



This assistance helps eligible households in meeting the costs of home energy.

Benefits range from \$200 to \$600

Note - An emergency or crisis is not an eligibility requirement for this type of assistance.

Weather-Related Conditions Assistance



This is used upon declaration or order by the Florida Department of Economic Opportunity, Governor or President, that a crisis or emergency exists due to weather – related conditions.

LIHEAP Crisis Assistance

Two benefits per LIHEAP Fiscal Year:



Cooling Season - April 1 - September 30
AND

Heating Season - October 1 - March 31

Benefit - \$1,000 maximum per fiscal year.

Note - Seniors 60 years or older cannot receive LIHEAP and EHEAP during the same Season.

****Crisis Assistance Benefit may be used to connect (a deposit) or reconnect home utility, and pay a past due bill.***